



Meadowbridge Surgery

DATE FOR YOUR DIARY: MAY 2026

In the next few months our Practice will be beginning to make plans and preparing to migrate from our current clinical system 'VISION' to a new clinical system being rolled out in N Ireland called 'EMIS Web VDI'. Our go live date is currently scheduled for 12 May 2026.

A total of 125 N. Ireland Vision practices will have migrated to 'EMIS Web VDI' by June 2026 as Vision will no longer be available to N Ireland practices

Changes for our patients: Management of Online prescription requests

From May patients will no longer have access to Patient Online Services. The practice will manually go through all patients currently using online services after the changeover and email out codes and instructions on how to complete the registration for EMIS patient Access. This process cannot be completed beforehand.

We sincerely ask for your understanding and patience at this time as we navigate to move approximately 5500 patients manually to the new patient services system.

There will be 3 preparation training days with an EMIS Trainer on-site in the 2 weeks prior to our go-live date on 12th May 26 where services will be limited to ensure a smooth transition for staff & patients alike on the go-live day.

Downtime during the 4-day migration will take place Friday and Monday for a Tuesday Go Live on 12 May 26. Migrations are booked in for a Tuesday go-live so as to utilise the weekend in the 4-day migration.

We will have no computer system over this period, so it is essential that prescriptions are ordered at least 10 – 14 days in advance of Fri 8th May 2026.

During this 4-day period we will be recording clinical consultation information on paper only and this will also require a reduced emergency only service.

For a period after Go Live: It is strongly advised that practices continue run reduced appointments (urgent only) to allow for unexpected issues. This is also important to allow staff to become used to the new Emis web VDI system and be available to benefit from the floor walking service that will be provided by the EMIS trainers to support users on Go Live & the 3 days after.

We will keep you informed as we progress through this journey together.